

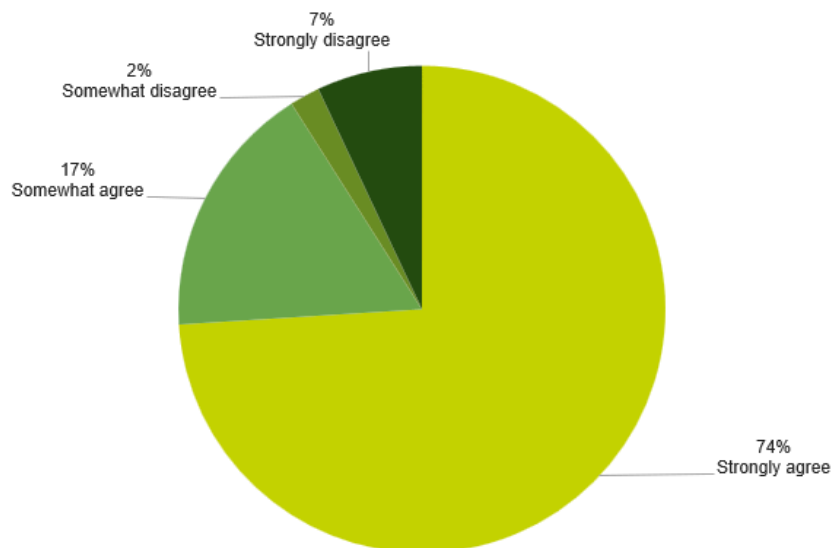
Mandated Reporter Training: End-of-Course Survey Results as of September 27, 2023

PURPOSE AND OVERALL RATING

The Minnesota Child Welfare Training Academy (MNCWTA) offers a free, self-paced “Mandated Reporter Training” course for professionals who work in education, healthcare, social services, child care, education, corrections, law enforcement, ministerial duties, and so forth. The training is designed for employees or supervisors who are obligated by [law](#) to report suspected or known child maltreatment, and is available on the [MNCWTA website](#). Upon the conclusion of the training, participants are prompted to provide feedback through a survey. This report provides survey feedback data collected between August 21, 2022 and September 27, 2023 from approximately 5,670 learners who had shared their insights through the survey.

Of the respondents who provided feedback on the overall usefulness of this training experience, a significant 91% found the training useful — 74% (or 3,661 out of 4,950 respondents) *strongly agreed* with the statement and another 17% (or 856 respondents) *somewhat agreed*. A minority, comprising 2% (or 101 respondents), *somewhat disagreed*, while 7% (or 332 respondents) *strongly disagreed*, as shown in Figure 1.

Figure 1. OVERALL RATING: THIS TRAINING EXPERIENCE WAS USEFUL FOR ME



PRE/POST RATINGS OF KNOWLEDGE AND SKILL

In the survey, respondents were asked to select their level of agreement (*strongly disagree*, *somewhat disagree*, *somewhat agree*, or *strongly agree*) to a series of statements. For each statement, respondents were asked to first think about how they were before the training and rate themselves in the Pre (Before the Training) section. Then, they were asked to think about how the training may have changed their knowledge and skill in that area and rate themselves in the Post (After the Training) section.

Table 1 shows the percentage of respondents selecting each response option (*strongly disagree*, *somewhat disagree*, *somewhat agree*, or *strongly agree*), for each statement in both the Pre and Post options. The total number of respondents was approximately 4,850 (it varied somewhat for each item and from the Pre to Post options). For example, for item a (“I can identify the roles (jobs) that are mandated to report child maltreatment”), 39% of the 4,849 respondents in the Pre condition selected *strongly agree*, whereas 94% of the 4,871 respondents in the Post condition selected *strongly agree*.

In addition, Table 1 includes a column that shows the percentage of respondents who selected *somewhat or strongly agree* combined for each statement in both the Pre and Post conditions, as well as the percentage difference between those Pre- to Post-ratings. For example, for item b (“I can summarize the duties of a mandated reporter”), the percentage of respondents who selected *somewhat or strongly agree* increased 16 percentage points from before the course (83% *somewhat or strongly agreed* before as opposed to 99% after).

Three key take-aways from this survey data include:

- 84% or more of the respondents *strongly agreed* to each statement in the Post category, but the percentage of respondents selecting *strongly agree* to these statements in the Pre category ranged from 16% to 39%.
- For all statements, 98-99% of the respondents *strongly or somewhat agreed* (combined) in the Post condition (after the course).
- For all statements, there was an increase in the number of people selecting *somewhat or strongly agree* (combined) in the Post condition as compared to the Pre condition. The increases ranged from 7 percentage points (for item e) to 38 percentage points (for item f).

Table 1. PRE/POST RATINGS OF KNOWLEDGE AND SKILL

Statement		Strongly disagree	Somewhat disagree	Somewhat agree	Strongly agree	Total	Pre/Post
						Somewhat /Strongly agree	Difference Somewhat /Strongly agree
a. I can identify the roles (jobs) that are mandated to report child maltreatment.	Pre (n=4,849)	3%	7%	51%	39%	90%	9%
	Post (n=4,871)	1%	0%	5%	94%	99%	
b. I can summarize the duties of a mandated reporter.	Pre (n=4,838)	5%	13%	52%	31%	83%	16%
	Post (n=4,865)	1%	0%	9%	90%	99%	
c. I am aware of how the decisions of mandated reporters intersect with racial disparities in child welfare.	Pre (n=4,833)	6%	19%	52%	24%	76%	23%
	Post (n=4,865)	1%	0%	9%	90%	99%	
d. I am aware of resources that can be used by mandated reporters to support families.	Pre (n=4,836)	7%	21%	48%	23%	71%	27%
	Post (n=4,865)	1%	1%	14%	84%	98%	
e. I can identify signs (potential indicators) of maltreatment.	Pre (n=4,750)	2%	7%	53%	39%	92%	7%
	Post (n=4,794)	1%	0%	8%	91%	99%	

Statement		Strongly disagree	Somewhat disagree	Somewhat agree	Strongly agree	Total Somewhat /Strongly agree	Pre/Post Difference Somewhat /Strongly agree
f. I have a multi-step standardized process to follow prior to making a decision to report.	Pre (n=4,749)	13%	28%	44%	16%	60%	38%
	Post (n=4,788)	1%	0%	9%	89%	98%	
g. I am aware of the information that must be included in a report.	Pre (n=4,746)	8%	19%	45%	29%	74%	25%
	Post (n=4,796)	1%	1%	12%	87%	99%	

DEMOGRAPHICS OF SURVEY RESPONDENTS

Finally, respondents were asked to indicate the industry in which they work (multiple categories could be selected). As shown in Table 2, the majority of the feedback came from individuals within the education sector (26%), followed by those in the health care (18%) and social services (14%) sectors.

In Table 2, we also report the percentage who selected each category individually and the percentage who selected multiple categories (e.g., 9% of the respondents selected two industries and 2% selected three or more industries). Some respondents (13%) did not provide their industry information.

Table 2. DEMOGRAPHICS OF SURVEY RESPONDENTS

Industry	Percentage of Respondents	Number of Respondents
Health Care (Hospital Administrators, Medical Personnel, Psychiatrists, Psychologists, Therapists)	18%	1,022
Social Services (Social Workers, Group Home Staff, Foster Parents, Guardians ad Litem)	14%	806
Child Care (Family Child Care Providers, Child Care Center Staff)	8%	449
Education (Teachers and Assistants, School Administrators, Support Staff, Coaches)	26%	1,458
Criminal Justice (Law Enforcement, Probation Officers, Correctional Services)	1%	42
Clergy (Formal Leaders within Religion)	0%	21
Other	9%	519
Two industries (e.g., Health Care and Education)	9%	518
Three or more industries (e.g., Health Care, Education, and Clergy)	2%	98
Non-Response	13%	737